

BROADWAY

Café Bar Supervisor - PERSON SPECIFICATION				
	Essential Criteria		Desirable Criteria	
Experience	Experience of supervising a bar in a city centre venue, or restaurant or public house	A/I	Knowledge of food hygiene practice	A
	Experience of leading a staff team, including task allocation, giving performance feedback, guidance, and informal coaching-style direction to team members	A/I	Trained First Aider	A
			Interest and enthusiasm for film and the creative arts	A
Knowledge	Competent in the use of an EPOS system or similar till system	A/I		
	Knowledge of Health & Safety requirements and relevancy in a similar venue	A		
	Fully barista trained	A		
	Proficient in the use of Microsoft Office applications.	I		
	Knowledge of licensing laws in the sale of alcohol	A/I		
	Confidence, courtesy and a professional approach to dealing with members of the public	I		
Skills & Attributes	Supports and encourages positive team working behaviour, leading others by example and giving clear direction to team members	A/I		
	Well presented, positive and versatile with excellent communication skills and attention to detail	I		
	A diplomat who can diffuse difficult situations with a calm positive approach	A/I		
	Team player with ability to work on own initiative	A/I		
	Customer focused with the ability to lead others in the same	I		

A = to be demonstrated in the application form
I = to be demonstrated at interview
T = to be demonstrated by completing a measurable test